

An on-line tutorial for the CPRS (Computerized Patient Records System), the VA's electronic medical record, is available on the web. You can access this from any computer or wireless device: [CPRS Tab by Tab](#)

Please review this prior to your orientation session at VA Palo Alto Health Care System. ***Tab by Tab*** provides a self-paced overview of the CPRS. While it is not necessary to review every module, those dealing with the Cover Sheet, Medications, Orders and Notes contain crucial information needed to function safely and efficiently.

**Mandatory training sessions will be held for house-staff during VA Orientation. The House-Staff Coordinator for your service or specialty will provide further information about this in the next few weeks.**

Sessions will focus on issues/questions specific to your clinical rotation and help you customize CPRS so you can work more efficiently.

Clinical Informatics Coordinators are available during business hours (Monday through Friday 7:30am to 5:00pm), for CPRS support via the CPRS Help Line call ext 62777 (or 650-493-5000, 1+1+62777).

During non-business hours, support is available through the Regional OI&T Help Line (HelpDesk): **650-493-5000 ext. 64767**. This is a **"24/7"** service.